

SIM Card Serial No:



INDIVIDUAL SUBSCRIBER- PREPAID REGISTRATION FORM

SUBSCRIBER TELEPHONE NUMBER:

FIRST NAME **MIDDLE NAME** **LAST NAME**
(Full names as they appear on Identification document)

DATE OF BIRTH: DD /MM /YY **GENDER:** MALE FEMALE

NATIONALITY: **OTHERS (SPECIFY COUNTRY):**

TYPE OF IDENTIFICATION: National ID Passport Alien ID Military ID Birth Certificate

IDENTIFICATION NUMBER:

POSTAL ADDRESS: (where available): P.O BOX **POSTAL CODE:**..... **TOWN/CITY:**

PHYSICAL ADDRESS: ESTATE / VILLAGE **HOUSE NO/PLOT NO** **ROAD** **WARD**..... **COUNTY**

ALTERNATE CONTACT TELEPHONE NUMBER: 1: 2:

AIRTEL MONEY REGISTRATION Yes No (Please tick Yes if you want to be registered for Airtel Money Services).

By ticking Yes, I acknowledge that use of Airtel Money services is subject to Airtel Money Customer Terms and Conditions whose full details are found on the Airtel website: https://www.airtelkenya.com/assets/pdf/forms/AM_Terms_and_Conditions.pdf

I further acknowledge that the Airtel Money Terms and Conditions constitute a binding agreement between Airtel and myself.

NEXT OF KIN DETAILS: FULL NAMES **RELATION** **CONTACT NO:**

REGISTRATION OF A MINOR (Minor to register in the presence of a Guardian)

MINOR'S FIRST NAME **MIDDLE NAME** **LAST NAME**
(Full names as they appear on the Birth Certificate)

MINOR'S DATE OF BIRTH: DD /MM /YY **MINOR'S BIRTH CERTIFICATE NUMBER**

MINOR'S GENDER: MALE FEMALE

CUSTOMER DECLARATION

I confirm that this SIM Card has been registered and shall be used in accordance with the regulations and or guidelines issued from time to time by the Communications Authority (or such other relevant government authority). I further confirm to have presented an Original Identification document for verification by the Registering Officer and consented to the retention of a copy of the Identification Document to facilitate the SIM Card registration in accordance with the SIM Card Registration Regulations, 2015.

For detailed Prepaid Terms and Conditions, visit <https://www.airtelkenya.com/assets/pdf/PrepaidServiceTermsandConditions.pdf>

I have given correct details for the SIM Card registration as set out above and I have also read and understood the Customer Declaration.

Customer's Signature

REGISTERING OFFICER'S DECLARATION

I (full name) SSO Number.....

of

of postal address being duly appointed and authorized as an agent of AIRTEL NETWORKS KENYA LIMITED, confirm that I have inspected the identification documents presented

by.....(Full Name of Subscriber) appearing in person before me

for registration of SIM- Card Numberand verified, to the best of my knowledge, that the identification document is representative of the said person.

I also confirm that I have entered the correct information as per the documents provided to me.

I have further taken copies of all relevant documents presented to me for registration of the stated SIM-Card and annexed the documents to this Form.

Registration Officer's Full NameSignature

Registration Officer's National Identification Card Number

AIRTEL MONEY TERMS & CONDITIONS

This forms contains a summary of the Airtel Money Terms and Conditions. For detailed Airtel Money Terms and conditions, visit: https://www.airtelkenya.com/assets/pdf/forms/AM_Terms_and_Conditions.pdf

By participating in or continuing to use the Airtel Money Service, you shall be deemed to be making an affirmative statement of your acceptance of the Airtel Money terms and conditions.

Definition of Terms

“Account” means your Airtel Money Account, being the record maintained by us of the amount of E-Money from time to time held by you and represented by an equivalent amount of cash held by the Trustee on your behalf;

“PIN” means your personal identification number being the password you choose to access and operate your Account and includes the one-time 4-digit PIN sent to you on registration for the purpose of activating your Account;

“Trust Deed” means together the Declaration of Trust and any amendment executed by the Trustee constituting the trusts under which the Trustee holds all amounts of cash received for your Account in trust for you upon the terms and conditions therein specified.

2. Service Description

2.1 Airtel may in its absolute discretion restrict or limit the number of accounts you may operate at any one time.

2.2 Airtel may in its absolute discretion refuse to register or revoke the registration of any person on the Airtel Money System.

2.3 All charges applicable to the Airtel Money service are set forth in a separate fee schedule available at Cash Merchant outlets and as may be published from time to time by Airtel and are subject to change at any time at Airtel's sole discretion.

3. Account Opening and Maintenance

3.1 You must provide sufficient proof of identification (ID). For the purpose of this agreement, sufficient proof of (ID) shall be an original national ID card if you are a Kenyan national; and original Alien Certificate, or Passport if you are a foreign national. Copies of the ID provided may be retained by the Cash Merchant facilitating your registration. You are responsible for ensuring that your registration details are maintained up to date.

3.2 You must not provide any false, inaccurate, incomplete or misleading information.

3.3 You must not maintain more than five Airtel Money Accounts. If at the time of commencement of these Terms and Conditions you maintain more than five or more Airtel Money account, Airtel shall reserve the right to enhance due diligence (including the submission by you of additional documentation as may be required) and may require you to close off any extra accounts.

3.4 All transactions and wallet balances will be subject to limits set by the CBK from time to time.

3.5 No interest will be paid on any funds held in your Airtel Money Account.

4. Account Usage

4.1. After your account has been opened and activated, you will be able to initiate the following Transactions: 4.1.1 Load E-Money through a participating Cash Merchant outlet; 4.1.2 Send E-Money to and receive E-Money from other users; 4.1.3 Withdraw Cash from your Account through participating Airtel Money Cash Merchants; 4.1.4 Withdraw Cash from your Account through participating ATM networks; 4.1.5 Buy Airtel Prepaid Airtime; 4.1.6 Pay utility bills or make one-off or periodic payments or remittances to participating utility providers, financial institutions charity organizations, etc.; 4.1.7 pay for goods purchased from participating “Buy Goods” merchants; 4.1.8 Manage your Account (e.g. check balance inquires, change PIN, etc.); and 4.1.9 Any other Transactions as may be introduced by Airtel or financial institution partners from time to time.

4.2. Airtel does not warrant that all functionalities shall be available at all times and may withdraw any functionality or the Airtel Money Service in general as a direct result of new or amended legislation, statutory instrument, Government regulations or policy or any other compelling reason.

5. Fees

You are responsible for the payment of all applicable fees as published by Airtel in information pamphlets, daily newspapers, Cash Merchant Outlets and on the Airtel website from time to time.

6. Suspension, Termination & Freezing

Airtel reserves the right at its sole discretion to suspend or terminate the agreement if you use the Airtel Money account for unauthorized purposes.

7. General

7.1 Using your personal Airtel Money account to carry out Airtel Money transactions on behalf of another person is prohibited and may expose you to criminal liability under the Proceeds of Crime & Anti-Money Laundering Act. You may not use, or permit the use of your Airtel Money account to carry out any transactions on behalf of any other person.

7.2 A person claiming access to funds by virtue of being a Successor (in the event of death) or Manager (in the event of permanent incapacity) shall, upon request by Airtel, produce letters of administration/grant of probate (in the event of death) or a court order authorizing the person to manage the estate (in the event of permanent incapacity) or such other document as may be prescribed.

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